

1. What county do you live in?

	Response Total	
Cedar	1	0.42%
Clarke	1	0.42%
Des Moines	139	57.92%
Henry	29	12.08%
Jefferson	1	0.42%
Johnson	1	0.42%
Lee	39	16.25%
Louisa	19	7.92%
Marion	1	0.42%
Muscatine	7	2.92%
Scott	1	0.42%
Washington	1	0.42%
Total Respondents	240	100.00%
(skipped this question)	21	

2. What community stakeholder group do you belong to? Select the one that best describes your group:

	Response Total	
County government	19	7.45%
City government	20	7.84%
Board of Supervisors	0	0.00%
educational institution	36	14.12%
health care provider	32	12.55%
faith based	21	8.24%
service organization	63	24.71%
public/private housing	1	0.39%
neighborhood association	2	0.78%
police	4	1.57%
judicial	0	0.00%
private business	28	10.98%
other	29	11.37%
Total Respondents	255	100.00%
(skipped this question)	6	

3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

	Response Total	
there are an insufficient number of opportunities	170	67.46%
there are an excessive number of opportunities	1	0.40%
there are a sufficient number of opportunities	26	10.32%
there are not any opportunities	14	5.56%
unsure	41	16.27%
Total Respondents	252	100.00%
(skipped this question)	9	

4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:

	Response Total	
jobs are not available	175	69.44%
language barriers	26	10.32%
lack of education	150	59.52%
physical or mental disabilities	62	24.60%
need better technical job skills	136	53.97%
transportation	103	40.87%
need better communication, people/customer job skills	127	50.40%
health issues	38	15.08%
substance abuse issues	106	42.06%
need child care	103	40.87%
other	33	13.10%
Total Respondents	252	na
(skipped this question)	9	

5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

	Response Total	
there are an insufficient number available	93	38.75%
there are an excessive number available	3	1.25%
there are a sufficient number available	79	32.92%
there are not any available	4	1.67%
unsure	61	25.42%
Total Respondents	240	100.00%
(skipped this question)	21	

6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

	Response Total	
there are an insufficient number available	123	51.04%
there are an excessive number available	0	0.00%
there are a sufficient number available	16	6.64%
there are not any available	23	9.54%
unsure	79	32.78%
Total Respondents	241	100.00%
(skipped this question)	20	

7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

	Response Total	
there are an insufficient number available	63	26.14%
there are an excessive number available	7	2.90%
there are a sufficient number available	127	52.70%
there are not any available	3	1.24%
unsure	41	17.01%
Total Respondents	241	100.00%
(skipped this question)	20	

8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

	Response Total	
there are an insufficient number available	143	60.34%
there are an excessive number available	2	0.84%
there are a sufficient number available	48	20.25%
there are not any available	13	5.49%
unsure	31	13.08%
Total Respondents	237	100.00%
(skipped this question)	24	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	165	69.33%
learning disabilities	70	29.41%
finding employment	139	58.40%
substance abuse/tobacco	144	60.50%
school attendance	122	51.26%
behavior disorders	129	54.20%
gang participation	74	31.09%
teen parenting	122	51.26%
birth control	124	52.10%
tutoring	132	55.46%
obesity	113	47.48%
mental health	107	44.96%
affordable school/community activities	160	67.23%
mentoring/leadership/volunteering	167	70.17%
sexually transmitted diseases	93	39.08%
physical health and dental issues	95	39.92%
none apply	1	0.42%
Total Respondents	238	na
(skipped this question)	23	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	97	40.59%
NO	75	31.38%
unsure	67	28.03%
Total Respondents	239	100.00%
(skipped this question)	22	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	33	13.81%
NO	147	61.51%
unsure	59	24.69%
Total Respondents	239	100.00%
(skipped this question)	22	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	108	45.00%
NO	84	35.00%
unsure	48	20.00%
Total Respondents	240	100.00%
(skipped this question)	21	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	52	21.67%
NO	127	52.92%
unsure	61	25.42%
Total Respondents	240	100.00%
(skipped this question)	21	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	54	22.78%
NO	136	57.38%
unsure	47	19.83%
Total Respondents	237	100.00%
(skipped this question)	24	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	87	36.86%
NO	135	57.20%
unsure	14	5.93%
Total Respondents	236	100.00%
(skipped this question)	25	

16. Are the homes in your community in good repair?

	Response Total	
most are	66	27.97%
some are	144	61.02%
few are	23	9.75%
none are	0	0.00%
unsure	3	1.27%
Total Respondents	236	100.00%
(skipped this question)	25	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	174	73.73%
job training	161	68.22%
housing	143	60.59%
budgeting	166	70.34%
parenting	172	72.88%
chronic illness	34	14.41%
child care	140	59.32%
teen pregnancy	90	38.14%
substance abuse	138	58.47%
transportation	118	50.00%
family violence	90	38.14%
energy/utility costs	108	45.76%
living wage employment	170	72.03%
family/child abuse	81	34.32%
language barriers	32	13.56%
health food selection	96	40.68%
special needs children	58	24.58%
financial literacy/planning	124	52.54%
mental health services	122	51.69%
medical care access	80	33.90%
dental care access	103	43.64%
health care costs	100	42.37%
credit card debt	88	37.29%
legal issues/services	67	28.39%
child support	69	29.24%
none apply	0	0.00%
Total Respondents	236	na
(skipped this question)	25	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	201	86.27%
job training	186	79.83%
housing	116	49.79%
child care	142	60.94%
mental health	96	41.20%
literacy	90	38.63%
transportation	134	57.51%
legal issues/services	45	19.31%
substance abuse treatment	115	49.36%
financial literacy/planning	130	55.79%
energy/utility costs	102	43.78%
family planning	99	42.49%
medical care	78	33.48%
family/child abuse	68	29.18%
language barriers	34	14.59%
none apply	0	0.00%
Total Respondents	233	na
(skipped this question)	28	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	140	61.14%
managing medications	170	74.24%
financial assistance	124	54.15%
yard work/snow removal	171	74.67%
grocery shopping	136	59.39%
tax preparation/legal issues	61	26.64%
home repairs	192	83.84%
preparing meals	133	58.08%
access to transportation	153	66.81%
energy/utility cost	122	53.28%
laundry	99	43.23%
none apply	0	0.00%
Total Respondents	229	na
(skipped this question)	32	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	156	70.59%	23	10.41%	42	19.00%	221
credit card debt	169	77.52%	20	9.17%	29	13.30%	218
credit repair	169	76.47%	14	6.33%	38	17.19%	221
payday loans	152	70.05%	28	12.90%	37	17.05%	217
car title loans (not a car purchase loan)	116	55.50%	26	12.44%	67	32.06%	209
budgeting or money management issues	211	92.54%	3	1.32%	14	6.14%	228
filing tax returns (EITC)	102	50.50%	45	22.28%	55	27.23%	202
obtaining loans	96	50.00%	39	20.31%	57	29.69%	192
property tax exemptions	77	41.62%	41	22.16%	67	36.22%	185
rent reimbursement claims	106	53.81%	35	17.77%	56	28.43%	197
home energy/utility cost issues	165	77.83%	27	12.74%	20	9.43%	212
landlord/tenant issues	163	77.25%	19	9.00%	29	13.74%	211
Total Respondents	na		na		na		231
(skipped this question)							30

21a. How would you rate your relationship with the community action agency in your community?

	Response Total	
1 one (poor)	5	2.17%
2 two	22	9.57%
3 three (fine)	71	30.87%
4 four	44	19.13%
5 five (excellent)	55	23.91%
no relationship	33	14.35%
Total Respondents	230	100.00%
(skipped this question)	31	

21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?

	Response Total	
1 one (poor)	5	2.18%
2 two	25	10.92%
3 three (fine)	64	27.95%
4 four	56	24.45%
5 five (excellent)	20	8.73%
unsure	59	25.76%
Total Respondents	229	100.00%
(skipped this question)	32	

22. What do you believe causes poverty?

23. What community improvement initiative would you like your community to address?

24. If you had \$1,000,000 to solve a community issue, what would you solve?

1. What county do you live in?

	Response Total	
Appanoose	6	7.41%
Davis	9	11.11%
Jefferson	11	13.58%
Keokuk	5	6.17%
Lee	1	1.23%
Mahaska	17	20.99%
Monroe	2	2.47%
Van Buren	5	6.17%
Wapello	22	27.16%
Washington	2	2.47%
Wayne	1	1.23%
Total Respondents	81	100.00%
(skipped this question)	5	

2. What community stakeholder group do you belong to? select the one that best describes your group:

	Response Total	
County government	7	8.33%
City government	4	4.76%
Board of Supervisors	0	0.00%
educational institution	6	7.14%
health care provider	10	11.90%
faith based	22	26.19%
service organization	19	22.62%
public/private housing	1	1.19%
neighborhood association	1	1.19%
police	0	0.00%
judicial	2	2.38%
private business	1	1.19%
other	11	13.10%
Total Respondents	84	100.00%
(skipped this question)	2	

3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

	Response Total	
there are an insufficient number of opportunities	63	75.90%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	4	4.82%
there are not any opportunities	5	6.02%
unsure	11	13.25%
Total Respondents	83	100.00%
(skipped this question)	3	

4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:

	Response Total	
jobs are not available	66	77.65%
language barriers	11	12.94%
lack of education	50	58.82%
physical or mental disabilities	32	37.65%
need better technical job skills	50	58.82%
transportation	52	61.18%
need better communication, people/customer job skills	47	55.29%
health issues	26	30.59%
substance abuse issues	49	57.65%
need child care	34	40.00%
other	6	7.06%
Total Respondents	85	na
(skipped this question)	1	

5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

	Response Total	
there are an insufficient number available	23	28.40%
there are an excessive number available	0	0.00%
there are a sufficient number available	33	40.74%
there are not any available	1	1.23%
unsure	24	29.63%
Total Respondents	81	100.00%
(skipped this question)	5	

6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

	Response Total	
there are an insufficient number available	35	43.21%
there are an excessive number available	0	0.00%
there are a sufficient number available	8	9.88%
there are not any available	7	8.64%
unsure	31	38.27%
Total Respondents	81	100.00%
(skipped this question)	5	

7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

	Response Total	
there are an insufficient number available	18	21.95%
there are an excessive number available	0	0.00%
there are a sufficient number available	46	56.10%
there are not any available	1	1.22%
unsure	17	20.73%
Total Respondents	82	100.00%
(skipped this question)	4	

8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

	Response Total	
there are an insufficient number available	39	48.15%
there are an excessive number available	0	0.00%
there are a sufficient number available	27	33.33%
there are not any available	4	4.94%
unsure	11	13.58%
Total Respondents	81	100.00%
(skipped this question)	5	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	52	64.20%
learning disabilities	26	32.10%
finding employment	49	60.49%
substance abuse/tobacco	55	67.90%
school attendance	32	39.51%
behavior disorders	40	49.38%
gang participation	17	20.99%
teen parenting	34	41.98%
birth control	39	48.15%
tutoring	46	56.79%
obesity	42	51.85%
mental health	45	55.56%
affordable school/community activities	56	69.14%
mentoring/leadership/volunteering	61	75.31%
sexually transmitted diseases	33	40.74%
physical health and dental issues	29	35.80%
none apply	0	0.00%
Total Respondents	81	na
(skipped this question)	5	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	23	28.40%
NO	39	48.15%
unsure	19	23.46%
Total Respondents	81	100.00%
(skipped this question)	5	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	11	13.58%
NO	59	72.84%
unsure	11	13.58%
Total Respondents	81	100.00%
(skipped this question)	5	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	29	35.80%
NO	45	55.56%
unsure	7	8.64%
Total Respondents	81	100.00%
(skipped this question)	5	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	20	24.69%
NO	49	60.49%
unsure	12	14.81%
Total Respondents	81	100.00%
(skipped this question)	5	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	21	26.25%
NO	45	56.25%
unsure	14	17.50%
Total Respondents	80	100.00%
(skipped this question)	6	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	19	23.75%
NO	60	75.00%
unsure	1	1.25%
Total Respondents	80	100.00%
(skipped this question)	6	

16. Are the homes in your community in good repair?

	Response Total	
most are	17	20.99%
some are	52	64.20%
few are	12	14.81%
none are	0	0.00%
unsure	0	0.00%
Total Respondents	81	100.00%
(skipped this question)	5	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	53	65.43%
job training	64	79.01%
housing	59	72.84%
budgeting	66	81.48%
parenting	53	65.43%
chronic illness	18	22.22%
child care	38	46.91%
teen pregnancy	24	29.63%
substance abuse	60	74.07%
transportation	57	70.37%
family violence	36	44.44%
energy/utility costs	48	59.26%
living wage employment	61	75.31%
family/child abuse	39	48.15%
language barriers	5	6.17%
health food selection	34	41.98%
special needs children	20	24.69%
financial literacy/planning	44	54.32%
mental health services	50	61.73%
medical care access	34	41.98%
dental care access	41	50.62%
health care costs	41	50.62%
credit card debt	29	35.80%
legal issues/services	33	40.74%
child support	28	34.57%
none apply	0	0.00%
Total Respondents	81	na
(skipped this question)	5	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	72	88.89%
job training	68	83.95%
housing	50	61.73%
child care	45	55.56%
mental health	39	48.15%
literacy	25	30.86%
transportation	54	66.67%
legal issues/services	23	28.40%
substance abuse treatment	56	69.14%
financial literacy/planning	46	56.79%
energy/utility costs	38	46.91%
family planning	32	39.51%
medical care	30	37.04%
family/child abuse	30	37.04%
language barriers	6	7.41%
none apply	0	0.00%
Total Respondents	81	na
(skipped this question)	5	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	53	67.09%
managing medications	58	73.42%
financial assistance	38	48.10%
yard work/snow removal	63	79.75%
grocery shopping	53	67.09%
tax preparation/legal issues	27	34.18%
home repairs	71	89.87%
preparing meals	48	60.76%
access to transportation	55	69.62%
energy/utility cost	46	58.23%
laundry	40	50.63%
none apply	0	0.00%
Total Respondents	79	na
(skipped this question)	7	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	66	86.84%	2	2.63%	8	10.53%	76
credit card debt	67	84.81%	6	7.59%	6	7.59%	79
credit repair	68	87.18%	2	2.56%	8	10.26%	78
payday loans	62	79.49%	7	8.97%	9	11.54%	78
car title loans (not a car purchase loan)	41	54.67%	11	14.67%	23	30.67%	75
budgeting or money management issues	78	100.00%	0	0.00%	0	0.00%	78
filing tax returns (EITC)	47	64.38%	13	17.81%	13	17.81%	73
obtaining loans	33	47.83%	14	20.29%	22	31.88%	69
property tax exemptions	33	47.83%	16	23.19%	20	28.99%	69
rent reimbursement claims	43	60.56%	9	12.68%	19	26.76%	71
home energy/utility cost issues	67	87.01%	6	7.79%	4	5.19%	77
landlord/tenant issues	63	81.82%	2	2.60%	12	15.58%	77
Total Respondents	na		na		na		81
(skipped this question)							5

21a. How would you rate your relationship with the community action agency in your community?

Response Total		
1 one (poor)	3	3.85%
2 two	9	11.54%
3 three (fine)	26	33.33%
4 four	22	28.21%
5 five (excellent)	9	11.54%
no relationship	9	11.54%
Total Respondents	78	100.00%
(skipped this question)	8	

21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?

Response Total		
1 one (poor)	0	0.00%
2 two	13	16.46%
3 three (fine)	30	37.97%
4 four	15	18.99%
5 five (excellent)	5	6.33%
unsure	16	20.25%
Total Respondents	79	100.00%
(skipped this question)	7	

22. What do you believe causes poverty?

23. What community improvement initiative would you like your community to address?

24. If you had \$1,000,000 to solve a community issue, what would you solve?

1. What county do you live in?

	Response Total	
Buena Vista	10	13.16%
Cherokee	1	1.32%
Clay	15	19.74%
Dickinson	8	10.53%
Emmet	13	17.11%
Hamilton	4	5.26%
Humboldt	1	1.32%
O'Brien	5	6.58%
Osceola	3	3.95%
Palo Alto	9	11.84%
Pocahontas	3	3.95%
Webster	3	3.95%
Wright	1	1.32%
Total Respondents	76	100.00%
(skipped this question)	8	

2. What community stakeholder group do you belong to? select the one that best describes your group:

	Response Total	
County government	6	7.14%
City government	15	17.86%
Board of Supervisors	2	2.38%
educational institution	8	9.52%
health care provider	5	5.95%
faith based	18	21.43%
service organization	13	15.48%
public/private housing	0	0.00%
neighborhood association	1	1.19%
police	0	0.00%
judicial	0	0.00%
private business	9	10.71%
other	7	8.33%
Total Respondents	84	100.00%
(skipped this question)	0	

3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

	Response Total	
there are an insufficient number of opportunities	45	56.25%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	14	17.50%
there are not any opportunities	4	5.00%
unshure	17	21.25%
Total Respondents	80	100.00%
(skipped this question)	4	

4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:

	Response Total	
jobs are not available	48	60.76%
language barriers	16	20.25%
lack of education	39	49.37%
physical or mental disabilities	16	20.25%
need better technical job skills	37	46.84%
transportation	30	37.97%
need better communication, people/customer job skills	35	44.30%
health issues	19	24.05%
substance abuse issues	27	34.18%
need child care	36	45.57%
other	17	21.52%
Total Respondents	79	na
(skipped this question)	5	

5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

	Response Total	
there are an insufficient number available	31	39.74%
there are an excessive number available	0	0.00%
there are a sufficient number available	16	20.51%
there are not any available	7	8.97%
unsure	24	30.77%
Total Respondents	78	100.00%
(skipped this question)	6	

6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

	Response Total	
there are an insufficient number available	26	33.33%
there are an excessive number available	0	0.00%
there are a sufficient number available	3	3.85%
there are not any available	18	23.08%
unsure	31	39.74%
Total Respondents	78	100.00%
(skipped this question)	6	

7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

	Response Total	
there are an insufficient number available	14	17.95%
there are an excessive number available	0	0.00%
there are a sufficient number available	46	58.97%
there are not any available	4	5.13%
unsure	14	17.95%
Total Respondents	78	100.00%
(skipped this question)	6	

8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

	Response Total	
there are an insufficient number available	29	38.67%
there are an excessive number available	0	0.00%
there are a sufficient number available	22	29.33%
there are not any available	9	12.00%
unsure	15	20.00%
Total Respondents	75	100.00%
(skipped this question)	9	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	39	54.93%
learning disabilities	18	25.35%
finding employment	30	42.25%
substance abuse/tobacco	40	56.34%
school attendance	21	29.58%
behavior disorders	34	47.89%
gang participation	6	8.45%
teen parenting	13	18.31%
birth control	26	36.62%
tutoring	38	53.52%
obesity	24	33.80%
mental health	24	33.80%
affordable school/community activities	41	57.75%
mentoring/leadership/volunteering	41	57.75%
sexually transmitted diseases	12	16.90%
physical health and dental issues	16	22.54%
none apply	5	7.04%
Total Respondents	71	na
(skipped this question)	13	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	32	43.24%
NO	19	25.68%
unsure	23	31.08%
Total Respondents	74	100.00%
(skipped this question)	10	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	15	20.00%
NO	41	54.67%
unsure	19	25.33%
Total Respondents	75	100.00%
(skipped this question)	9	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	36	48.00%
NO	20	26.67%
unsure	19	25.33%
Total Respondents	75	100.00%
(skipped this question)	9	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	17	22.67%
NO	30	40.00%
unsure	28	37.33%
Total Respondents	75	100.00%
(skipped this question)	9	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	13	17.57%
NO	31	41.89%
unsure	30	40.54%
Total Respondents	74	100.00%
(skipped this question)	10	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	21	28.77%
NO	48	65.75%
unsure	4	5.48%
Total Respondents	73	100.00%
(skipped this question)	11	

16. Are the homes in your community in good repair?

	Response Total	
most are	41	55.41%
some are	24	32.43%
few are	9	12.16%
none are	0	0.00%
unsure	0	0.00%
Total Respondents	74	100.00%
(skipped this question)	10	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	46	65.71%
job training	43	61.43%
housing	43	61.43%
budgeting	49	70.00%
parenting	40	57.14%
chronic illness	12	17.14%
child care	40	57.14%
teen pregnancy	15	21.43%
substance abuse	38	54.29%
transportation	33	47.14%
family violence	26	37.14%
energy/utility costs	36	51.43%
living wage employment	55	78.57%
family/child abuse	19	27.14%
language barriers	16	22.86%
health food selection	18	25.71%
special needs children	12	17.14%
financial literacy/planning	35	50.00%
mental health services	26	37.14%
medical care access	23	32.86%
dental care access	25	35.71%
health care costs	34	48.57%
credit card debt	26	37.14%
legal issues/services	15	21.43%
child support	19	27.14%
none apply	1	1.43%
Total Respondents	70	na
(skipped this question)	14	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	56	77.78%
job training	51	70.83%
housing	34	47.22%
child care	47	65.28%
mental health	20	27.78%
literacy	18	25.00%
transportation	32	44.44%
legal issues/services	11	15.28%
substance abuse treatment	25	34.72%
financial literacy/planning	39	54.17%
energy/utility costs	31	43.06%
family planning	21	29.17%
medical care	32	44.44%
family/child abuse	16	22.22%
language barriers	15	20.83%
none apply	1	1.39%
Total Respondents	72	na
(skipped this question)	12	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	39	56.52%
managing medications	50	72.46%
financial assistance	36	52.17%
yard work/snow removal	51	73.91%
grocery shopping	42	60.87%
tax preparation/legal issues	24	34.78%
home repairs	54	78.26%
preparing meals	34	49.28%
access to transportation	36	52.17%
energy/utility cost	50	72.46%
laundry	25	36.23%
none apply	3	4.35%
Total Respondents	69	na
(skipped this question)	15	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	49	72.06%	3	4.41%	16	23.53%	68
credit card debt	58	80.56%	1	1.39%	13	18.06%	72
credit repair	50	72.46%	2	2.90%	17	24.64%	69
payday loans	32	50.79%	13	20.63%	18	28.57%	63
car title loans (not a car purchase loan)	22	37.29%	13	22.03%	24	40.68%	59
budgeting or money management issues	63	90.00%	1	1.43%	6	8.57%	70
filing tax returns (EITC)	30	49.18%	6	9.84%	25	40.98%	61
obtaining loans	24	40.68%	7	11.86%	28	47.46%	59
property tax exemptions	24	40.68%	8	13.56%	27	45.76%	59
rent reimbursement claims	34	55.74%	7	11.48%	20	32.79%	61
home energy/utility cost issues	55	80.88%	4	5.88%	9	13.24%	68
landlord/tenant issues	40	63.49%	7	11.11%	16	25.40%	63
Total Respondents		na		na		na	72
(skipped this question)							12

21a. How would you rate your relationship with the community action agency in your community?

Response Total		
1 one (poor)	1	1.41%
2 two	10	14.08%
3 three (fine)	12	16.90%
4 four	22	30.99%
5 five (excellent)	16	22.54%
no relationship	10	14.08%
Total Respondents	71	100.00%
(skipped this question)	13	

21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?

Response Total		
1 one (poor)	1	1.39%
2 two	8	11.11%
3 three (fine)	19	26.39%
4 four	19	26.39%
5 five (excellent)	6	8.33%
unsure	19	26.39%
Total Respondents	72	100.00%
(skipped this question)	12	

22. What do you believe causes poverty?

23. What community improvement initiative would you like your community to address?

24. If you had \$1,000,000 to solve a community issue, what would you solve?

1. What county do you live in?

	Response Total	
Audubon	1	0.60%
Cass	37	22.16%
Crawford	8	4.79%
Fremont	6	3.59%
Harrison	23	13.77%
Mills	6	3.59%
Monona	6	3.59%
Montgomery	8	4.79%
Page	23	13.77%
Pottawattamie	23	13.77%
Shelby	26	15.57%
Total Respondents	167	100.00%
(skipped this question)	10	

2. What community stakeholder group do you belong to? select the one that best describes your group:

	Response Total	
County government	25	14.20%
City government	5	2.84%
Board of Supervisors	4	2.27%
educational institution	45	25.57%
health care provider	15	8.52%
faith based	27	15.34%
service organization	19	10.80%
public/private housing	1	0.57%
neighborhood association	0	0.00%
police	2	1.14%
judicial	0	0.00%
private business	9	5.11%
other	24	13.64%
Total Respondents	176	100.00%
(skipped this question)	1	

3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

	Response Total	
there are an insufficient number of opportunities	117	69.64%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	12	7.14%
there are not any opportunities	11	6.55%
unsure	28	16.67%
Total Respondents	168	100.00%
(skipped this question)	9	

4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:

	Response Total	
jobs are not available	122	73.05%
language barriers	14	8.38%
lack of education	92	55.09%
physical or mental disabilities	44	26.35%
need better technical job skills	93	55.69%
transportation	60	35.93%
need better communication, people/customer job skills	84	50.30%
health issues	36	21.56%
substance abuse issues	68	40.72%
need child care	71	42.51%
other	22	13.17%
Total Respondents	167	na
(skipped this question)	10	

5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

	Response Total	
there are an insufficient number available	51	31.10%
there are an excessive number available	3	1.83%
there are a sufficient number available	65	39.63%
there are not any available	4	2.44%
unsure	41	25.00%
Total Respondents	164	100.00%
(skipped this question)	13	

6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

	Response Total	
there are an insufficient number available	67	41.10%
there are an excessive number available	0	0.00%
there are a sufficient number available	15	9.20%
there are not any available	30	18.40%
unsure	51	31.29%
Total Respondents	163	100.00%
(skipped this question)	14	

7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

	Response Total	
there are an insufficient number available	26	15.76%
there are an excessive number available	2	1.21%
there are a sufficient number available	105	63.64%
there are not any available	3	1.82%
unsure	29	17.58%
Total Respondents	165	100.00%
(skipped this question)	12	

8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

	Response Total	
there are an insufficient number available	69	42.33%
there are an excessive number available	0	0.00%
there are a sufficient number available	65	39.88%
there are not any available	7	4.29%
unsure	22	13.50%
Total Respondents	163	100.00%
(skipped this question)	14	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	103	63.98%
learning disabilities	36	22.36%
finding employment	84	52.17%
substance abuse/tobacco	108	67.08%
school attendance	70	43.48%
behavior disorders	85	52.80%
gang participation	10	6.21%
teen parenting	56	34.78%
birth control	67	41.61%
tutoring	86	53.42%
obesity	69	42.86%
mental health	81	50.31%
affordable school/community activities	89	55.28%
mentoring/leadership/volunteering	106	65.84%
sexually transmitted diseases	57	35.40%
physical health and dental issues	62	38.51%
none apply	2	1.24%
Total Respondents	161	na
(skipped this question)	16	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	76	46.63%
NO	49	30.06%
unsure	38	23.31%
Total Respondents	163	100.00%
(skipped this question)	14	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	29	17.90%
NO	90	55.56%
unsure	43	26.54%
Total Respondents	162	100.00%
(skipped this question)	15	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	90	55.21%
NO	43	26.38%
unsure	30	18.40%
Total Respondents	163	100.00%
(skipped this question)	14	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	30	18.52%
NO	79	48.77%
unsure	53	32.72%
Total Respondents	162	100.00%
(skipped this question)	15	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	45	27.78%
NO	82	50.62%
unsure	35	21.60%
Total Respondents	162	100.00%
(skipped this question)	15	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	31	19.02%
NO	119	73.01%
unsure	13	7.98%
Total Respondents	163	100.00%
(skipped this question)	14	

16. Are the homes in your community in good repair?

	Response Total	
most are	74	45.40%
some are	70	42.94%
few are	17	10.43%
none are	0	0.00%
unsure	2	1.23%
Total Respondents	163	100.00%
(skipped this question)	14	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	106	65.03%
job training	110	67.48%
housing	92	56.44%
budgeting	118	72.39%
parenting	112	68.71%
chronic illness	29	17.79%
child care	82	50.31%
teen pregnancy	44	26.99%
substance abuse	113	69.33%
transportation	71	43.56%
family violence	66	40.49%
energy/utility costs	81	49.69%
living wage employment	121	74.23%
family/child abuse	66	40.49%
language barriers	17	10.43%
health food selection	51	31.29%
special needs children	31	19.02%
financial literacy/planning	91	55.83%
mental health services	77	47.24%
medical care access	48	29.45%
dental care access	67	41.10%
health care costs	72	44.17%
credit card debt	68	41.72%
legal issues/services	49	30.06%
child support	36	22.09%
none apply	1	0.61%
Total Respondents	163	na
(skipped this question)	14	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	141	86.50%
job training	129	79.14%
housing	82	50.31%
child care	92	56.44%
mental health	75	46.01%
literacy	56	34.36%
transportation	82	50.31%
legal issues/services	38	23.31%
substance abuse treatment	96	58.90%
financial literacy/planning	105	64.42%
energy/utility costs	76	46.63%
family planning	60	36.81%
medical care	59	36.20%
family/child abuse	55	33.74%
language barriers	18	11.04%
none apply	1	0.61%
Total Respondents	163	na
(skipped this question)	14	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	111	69.81%
managing medications	109	68.55%
financial assistance	89	55.97%
yard work/snow removal	127	79.87%
grocery shopping	97	61.01%
tax preparation/legal issues	57	35.85%
home repairs	137	86.16%
preparing meals	92	57.86%
access to transportation	107	67.30%
energy/utility cost	103	64.78%
laundry	70	44.03%
none apply	3	1.89%
Total Respondents	159	na
(skipped this question)	18	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	106	70.20%	13	8.61%	32	21.19%	151
credit card debt	121	78.57%	9	5.84%	24	15.58%	154
credit repair	115	77.18%	11	7.38%	23	15.44%	149
payday loans	84	57.93%	29	20.00%	32	22.07%	145
car title loans (not a car purchase loan)	68	49.64%	26	18.98%	43	31.39%	137
budgeting or money management issues	150	94.34%	2	1.26%	7	4.40%	159
filing tax returns (EITC)	90	63.38%	20	14.08%	32	22.54%	142
obtaining loans	72	52.55%	32	23.36%	33	24.09%	137
property tax exemptions	67	49.63%	29	21.48%	39	28.89%	135
rent reimbursement claims	83	58.04%	19	13.29%	41	28.67%	143
home energy/utility cost issues	127	84.67%	9	6.00%	14	9.33%	150
landlord/tenant issues	100	71.43%	13	9.29%	27	19.29%	140
Total Respondents	na		na		na		160
(skipped this question)							17

21a. How would you rate your relationship with the community action agency in your community?

Response Total		
1 one (poor)	8	5.10%
2 two	14	8.92%
3 three (fine)	38	24.20%
4 four	38	24.20%
5 five (excellent)	28	17.83%
no relationship	31	19.75%
Total Respondents	157	100.00%
(skipped this question)	20	

21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?

Response Total		
1 one (poor)	4	2.53%
2 two	22	13.92%
3 three (fine)	48	30.38%
4 four	34	21.52%
5 five (excellent)	10	6.33%
unsure	40	25.32%
Total Respondents	158	100.00%
(skipped this question)	19	

22. What do you believe causes poverty?

23. What community improvement initiative would you like your community to address?

24. If you had \$1,000,000 to solve a community issue, what would you solve?

1. What county do you live in?

	Response Total	
Cedar	1	0.47%
Plymouth	8	3.74%
Union	4	1.87%
Winneshiek	1	0.47%
Woodbury	200	93.46%
Total Respondents	214	100.00%
(skipped this question)	12	

2. What community stakeholder group do you belong to? select the one that best describes your group:

	Response Total	
County government	9	4.00%
City government	19	8.44%
Board of Supervisors	4	1.78%
educational institution	45	20.00%
health care provider	20	8.89%
faith based	20	8.89%
service organization	48	21.33%
public/private housing	7	3.11%
neighborhood association	1	0.44%
police	0	0.00%
judicial	0	0.00%
private business	20	8.89%
other	32	14.22%
Total Respondents	225	100.00%
(skipped this question)	1	

3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

	Response Total	
there are an insufficient number of opportunities	141	64.98%
there are an excessive number of opportunities	0	0.00%
there are a sufficient number of opportunities	20	9.22%
there are not any opportunities	11	5.07%
unsure	45	20.74%
Total Respondents	217	100.00%
(skipped this question)	9	

4. Why do you believe people have problems getting or keeping a full-time living wage job? Select all that apply:

	Response Total	
jobs are not available	151	69.91%
language barriers	72	33.33%
lack of education	143	66.20%
physical or mental disabilities	46	21.30%
need better technical job skills	111	51.39%
transportation	94	43.52%
need better communication, people/customer job skills	91	42.13%
health issues	46	21.30%
substance abuse issues	66	30.56%
need child care	96	44.44%
other	27	12.50%
Total Respondents	216	na
(skipped this question)	10	

5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

	Response Total	
there are an insufficient number available	63	29.58%
there are an excessive number available	7	3.29%
there are a sufficient number available	70	32.86%
there are not any available	5	2.35%
unsure	68	31.92%
Total Respondents	213	100.00%
(skipped this question)	13	

6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

	Response Total	
there are an insufficient number available	103	48.36%
there are an excessive number available	1	0.47%
there are a sufficient number available	9	4.23%
there are not any available	20	9.39%
unsure	80	37.56%
Total Respondents	213	100.00%
(skipped this question)	13	

7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

	Response Total	
there are an insufficient number available	63	29.58%
there are an excessive number available	6	2.82%
there are a sufficient number available	100	46.95%
there are not any available	3	1.41%
unsure	41	19.25%
Total Respondents	213	100.00%
(skipped this question)	13	

8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

	Response Total	
there are an insufficient number available	79	38.73%
there are an excessive number available	1	0.49%
there are a sufficient number available	79	38.73%
there are not any available	10	4.90%
unsure	35	17.16%
Total Respondents	204	100.00%
(skipped this question)	22	

9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? Select all that apply:

	Response Total	
after school supervision	145	71.43%
learning disabilities	68	33.50%
finding employment	106	52.22%
substance abuse/tobacco	134	66.01%
school attendance	114	56.16%
behavior disorders	110	54.19%
gang participation	99	48.77%
teen parenting	108	53.20%
birth control	113	55.67%
tutoring	119	58.62%
obesity	95	46.80%
mental health	89	43.84%
affordable school/community activities	130	64.04%
mentoring/leadership/volunteering	143	70.44%
sexually transmitted diseases	93	45.81%
physical health and dental issues	90	44.33%
none apply	1	0.49%
Total Respondents	203	na
(skipped this question)	23	

10. Are there adequate levels of non-medical emergency services available in your community?

	Response Total	
YES	98	48.04%
NO	48	23.53%
unsure	58	28.43%
Total Respondents	204	100.00%
(skipped this question)	22	

11. Are there a sufficient number of emergency shelters available in your community?

	Response Total	
YES	38	18.63%
NO	105	51.47%
unsure	61	29.90%
Total Respondents	204	100.00%
(skipped this question)	22	

12. Are there adequate levels of medical services available for low-income people in your community?

	Response Total	
YES	95	46.34%
NO	78	38.05%
unsure	32	15.61%
Total Respondents	205	100.00%
(skipped this question)	21	

13. Are there adequate levels of dental services available for low-income people in your community?

	Response Total	
YES	53	25.98%
NO	108	52.94%
unsure	43	21.08%
Total Respondents	204	100.00%
(skipped this question)	22	

14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?

	Response Total	
YES	36	17.65%
NO	115	56.37%
unsure	53	25.98%
Total Respondents	204	100.00%
(skipped this question)	22	

15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?

	Response Total	
YES	107	52.45%
NO	84	41.18%
unsure	13	6.37%
Total Respondents	204	100.00%
(skipped this question)	22	

16. Are the homes in your community in good repair?

	Response Total	
most are	57	28.08%
some are	121	59.61%
few are	20	9.85%
none are	0	0.00%
unsure	5	2.46%
Total Respondents	203	100.00%
(skipped this question)	23	

17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? Select all that apply:

	Response Total	
education	154	75.49%
job training	155	75.98%
housing	136	66.67%
budgeting	139	68.14%
parenting	132	64.71%
chronic illness	28	13.73%
child care	119	58.33%
teen pregnancy	78	38.24%
substance abuse	116	56.86%
transportation	102	50.00%
family violence	88	43.14%
energy/utility costs	119	58.33%
living wage employment	161	78.92%
family/child abuse	71	34.80%
language barriers	92	45.10%
health food selection	60	29.41%
special needs children	47	23.04%
financial literacy/planning	112	54.90%
mental health services	92	45.10%
medical care access	75	36.76%
dental care access	83	40.69%
health care costs	103	50.49%
credit card debt	94	46.08%
legal issues/services	63	30.88%
child support	55	26.96%
none apply	2	0.98%
Total Respondents	204	na
(skipped this question)	22	

18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? Select all that apply:

	Response Total	
employment	174	85.29%
job training	167	81.86%
housing	118	57.84%
child care	134	65.69%
mental health	90	44.12%
literacy	86	42.16%
transportation	119	58.33%
legal issues/services	55	26.96%
substance abuse treatment	97	47.55%
financial literacy/planning	118	57.84%
energy/utility costs	105	51.47%
family planning	91	44.61%
medical care	83	40.69%
family/child abuse	57	27.94%
language barriers	79	38.73%
none apply	4	1.96%
Total Respondents	204	na
(skipped this question)	22	

19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? Select all that apply:

	Response Total	
housework	123	60.59%
managing medications	153	75.37%
financial assistance	132	65.02%
yard work/snow removal	164	80.79%
grocery shopping	144	70.94%
tax preparation/legal issues	77	37.93%
home repairs	173	85.22%
preparing meals	120	59.11%
access to transportation	148	72.91%
energy/utility cost	137	67.49%
laundry	97	47.78%
none apply	4	1.97%
Total Respondents	203	na
(skipped this question)	23	

20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance?

	YES		NO		unsure		Total
checking and savings accounts	151	79.06%	13	6.81%	27	14.14%	191
credit card debt	159	81.54%	13	6.67%	23	11.79%	195
credit repair	151	81.18%	9	4.84%	26	13.98%	186
payday loans	146	77.66%	20	10.64%	22	11.70%	188
car title loans (not a car purchase loan)	122	67.78%	21	11.67%	37	20.56%	180
budgeting or money management issues	184	94.85%	2	1.03%	8	4.12%	194
filing tax returns (EITC)	122	68.16%	32	17.88%	25	13.97%	179
obtaining loans	97	56.40%	35	20.35%	40	23.26%	172
property tax exemptions	91	52.30%	37	21.26%	46	26.44%	174
rent reimbursement claims	113	62.78%	29	16.11%	38	21.11%	180
home energy/utility cost issues	158	83.60%	16	8.47%	15	7.94%	189
landlord/tenant issues	146	77.66%	18	9.57%	24	12.77%	188
Total Respondents	na		na		na		203
(skipped this question)							23

21a. How would you rate your relationship with the community action agency in your community?

	Response Total	
1 one (poor)	10	4.93%
2 two	11	5.42%
3 three (fine)	25	12.32%
4 four	46	22.66%
5 five (excellent)	81	39.90%
no relationship	30	14.78%
Total Respondents	203	100.00%
(skipped this question)	23	

21b. How well is the community action agency in your community meeting the needs of low-income families and individuals?

	Response Total	
1 one (poor)	7	3.47%
2 two	8	3.96%
3 three (fine)	33	16.34%
4 four	67	33.17%
5 five (excellent)	43	21.29%
unsure	44	21.78%
Total Respondents	202	100.00%
(skipped this question)	24	

22. What do you believe causes poverty?

23. What community improvement initiative would you like your community to address?

24. If you had \$1,000,000 to solve a community issue, what would you solve?

APPENDIX

IOWA COMMUNITY ACTION AGENCIES Needs Assessment Survey

(Community Stakeholders)



Iowa's community action agencies are conducting a study of the needs of low-income people. Results from the study will be considered by Iowa's community action agencies for planning, developing, and delivering agency activities, services, and initiatives.

INSTRUCTIONS:

Please answer each question by checking the appropriate box or boxes. If a question does not apply to you, please leave it blank. "Community" is defined as the neighborhood and/or city in which you live.

1. What county do you live in? _____
2. What community stakeholder group do you belong to? select the one that best describes your group:

<input type="checkbox"/> County government	<input type="checkbox"/> educational institution	<input type="checkbox"/> service organization	<input type="checkbox"/> police	<input type="checkbox"/> other
<input type="checkbox"/> City government	<input type="checkbox"/> health care provider	<input type="checkbox"/> public/private housing	<input type="checkbox"/> judicial	
<input type="checkbox"/> Board of Supervisors	<input type="checkbox"/> faith based	<input type="checkbox"/> neighborhood association	<input type="checkbox"/> private business	
3. Are there full-time living wage employment (\$15 per hour or higher) opportunities available in your community?

<input type="checkbox"/> there are an <u>insufficient</u> number of opportunities	<input type="checkbox"/> there are a <u>sufficient</u> number of opportunities
<input type="checkbox"/> there are an <u>excessive</u> number of opportunities	<input type="checkbox"/> there are not any opportunities <input type="checkbox"/> unsure
4. Why do you believe people have problems getting or keeping a full-time living wage job? select all that apply:

<input type="checkbox"/> jobs are not available	<input type="checkbox"/> physical or mental disabilities	<input type="checkbox"/> need better communication, people/customer job skills
<input type="checkbox"/> language barriers	<input type="checkbox"/> need better technical job skills	<input type="checkbox"/> health issues
<input type="checkbox"/> lack of education	<input type="checkbox"/> transportation	<input type="checkbox"/> substance abuse issues
		<input type="checkbox"/> need child care
		<input type="checkbox"/> other
5. Are child care programs (during the day, Monday through Friday) for low-income families available in your community?

<input type="checkbox"/> there are an <u>insufficient</u> number available	<input type="checkbox"/> there are a <u>sufficient</u> number available
<input type="checkbox"/> there are an <u>excessive</u> number available	<input type="checkbox"/> there are not any available <input type="checkbox"/> unsure
6. Are child care programs (evenings, nights, and weekends) for low-income families available in your community?

<input type="checkbox"/> there are an <u>insufficient</u> number available	<input type="checkbox"/> there are a <u>sufficient</u> number available
<input type="checkbox"/> there are an <u>excessive</u> number available	<input type="checkbox"/> there are not any available <input type="checkbox"/> unsure
7. Are pre-school programs (including Head Start programs) for low-income families available in your community?

<input type="checkbox"/> there are an <u>insufficient</u> number available	<input type="checkbox"/> there are a <u>sufficient</u> number available
<input type="checkbox"/> there are an <u>excessive</u> number available	<input type="checkbox"/> there are not any available <input type="checkbox"/> unsure
8. Are affordable child and youth (ages 5 to 17) activities or after school programs available in your community?

<input type="checkbox"/> there are an <u>insufficient</u> number available	<input type="checkbox"/> there are a <u>sufficient</u> number available
<input type="checkbox"/> there are an <u>excessive</u> number available	<input type="checkbox"/> there are not any available <input type="checkbox"/> unsure
9. In your community, in which areas do you believe youth (ages 12 to 17) need information, education, guidance, and/or assistance? select all that apply:

<input type="checkbox"/> after school supervision	<input type="checkbox"/> school attendance	<input type="checkbox"/> birth control	<input type="checkbox"/> affordable school/community activities
<input type="checkbox"/> learning disabilities	<input type="checkbox"/> behavior disorders	<input type="checkbox"/> tutoring	<input type="checkbox"/> mentoring/leadership/volunteering
<input type="checkbox"/> finding employment	<input type="checkbox"/> gang participation	<input type="checkbox"/> obesity	<input type="checkbox"/> sexually transmitted diseases
<input type="checkbox"/> substance abuse/tobacco	<input type="checkbox"/> teen parenting	<input type="checkbox"/> mental health	<input type="checkbox"/> physical health and dental issues
			<input type="checkbox"/> none apply
10. Are there adequate levels of non-medical emergency services available in your community? ☐ YES ☐ NO ☐ unsure
11. Are there a sufficient number of emergency shelters available in your community? ☐ YES ☐ NO ☐ unsure
12. Are there adequate levels of medical services available for low-income people in your community? ☐ YES ☐ NO ☐ unsure

13. Are there adequate levels of dental services available for low-income people in your community? ☐ YES ☐ NO ☐ unsure
14. Are there adequate levels of wellness (nutrition, exercise, etc.) programs available for low-income people in your community?
☐ YES ☐ NO ☐ unsure
15. Are there adequate levels of public transportation options (cabs, taxis, buses, trolleys, etc.) available in your community?
☐ YES ☐ NO ☐ unsure
16. Are the homes in your community in good repair? ☐ most are ☐ some are ☐ few are ☐ none are ☐ unsure
17. Which of the following issues do you believe are the greatest challenges low-income families and individuals are currently facing? select all that apply:
- | | | | | |
|--|---|--|---|--|
| <input type="checkbox"/> education | <input type="checkbox"/> child care | <input type="checkbox"/> living wage employment | <input type="checkbox"/> mental health services | |
| <input type="checkbox"/> job training | <input type="checkbox"/> teen pregnancy | <input type="checkbox"/> family/child abuse | <input type="checkbox"/> medical care access | |
| <input type="checkbox"/> housing | <input type="checkbox"/> substance abuse | <input type="checkbox"/> language barriers | <input type="checkbox"/> dental care access | |
| <input type="checkbox"/> budgeting | <input type="checkbox"/> transportation | <input type="checkbox"/> health food selection | <input type="checkbox"/> health care costs | |
| <input type="checkbox"/> parenting | <input type="checkbox"/> family violence | <input type="checkbox"/> special needs children | <input type="checkbox"/> credit card debt | <input type="checkbox"/> child support |
| <input type="checkbox"/> chronic illness | <input type="checkbox"/> energy/utility costs | <input type="checkbox"/> financial literacy/planning | <input type="checkbox"/> legal issues/services | <input type="checkbox"/> none apply |
18. Which of the following areas do you believe low-income families and individuals need assistance with in order to achieve or maintain self-sufficiency? select all that apply:
- | | | | |
|---------------------------------------|--|--|---|
| <input type="checkbox"/> employment | <input type="checkbox"/> mental health | <input type="checkbox"/> substance abuse treatment | <input type="checkbox"/> medical care |
| <input type="checkbox"/> job training | <input type="checkbox"/> literacy | <input type="checkbox"/> financial literacy/planning | <input type="checkbox"/> family/child abuse |
| <input type="checkbox"/> housing | <input type="checkbox"/> transportation | <input type="checkbox"/> energy/utility costs | <input type="checkbox"/> language barriers |
| <input type="checkbox"/> child care | <input type="checkbox"/> legal issues/services | <input type="checkbox"/> family planning | <input type="checkbox"/> none apply |
19. Which of the following areas do you believe the elderly (seniors) in your community need assistance with in order to remain in their home? select all that apply:
- | | | | |
|---|---|---|---|
| <input type="checkbox"/> housework | <input type="checkbox"/> yard work/snow removal | <input type="checkbox"/> home repairs | <input type="checkbox"/> energy/utility costs |
| <input type="checkbox"/> managing medications | <input type="checkbox"/> grocery shopping | <input type="checkbox"/> preparing meals | <input type="checkbox"/> laundry |
| <input type="checkbox"/> financial assistance | <input type="checkbox"/> tax preparation/legal issues | <input type="checkbox"/> access to transportation | <input type="checkbox"/> none apply |
20. Of the following, which of these do you believe low-income families and individuals need information, education, guidance, and/or assistance:
- | | | | |
|---|------------------------------|-----------------------------|---------------------------------|
| checking and savings accounts..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| credit card debt..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| credit repair..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| payday loans | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| car <u>title</u> loans (not a car purchase loan)..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| budgeting or money management issues | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| filing tax returns (Earned Income Tax Credit) | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| obtaining loans | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| property tax exemptions..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| rent reimbursement claims..... | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| home energy/utility cost issues | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
| landlord/tenant issues | <input type="checkbox"/> YES | <input type="checkbox"/> NO | <input type="checkbox"/> unsure |
21. On a scale of 1 to 5 (1=poor/poorly, 3=fine/adequate, and 5=excellent), please rate the following:
- How would you rate your relationship with the community action agency in your community?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ no relationship
- How well is the community action agency in your community meeting the needs of low-income families and individuals?
☐ 1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐ unsure
22. What do you believe causes poverty? [space is provided on the online survey]
23. What community improvement initiative would you like your community to address? [space is provided on the online survey]
24. If you had \$1,000,000 to solve a community issue, what would you solve? [space is provided on the online survey]

